

FIRDAUS HAIDIE

CONTENT MODERATOR



EDUCATION

UNIVERSITY TECHNOLOGY
MARA

- DIPLOMA IN HOTEL & TOURISM
MANAGEMENT

JOB EXPERIENCE

CONTENT MODERATOR (SHIFT LEAD)

- July 2020 - Present
- Majorel Sdn Bhd Malaysia

CUSTOMER SERVICE ENGLISH SPECIALIST

- December 2019 - June 2020
- Klook Technology Travel Agency
Sdn Bhd

CUSTOMER SERVICE REPRESENTATIVE (PART TIME)

- September - november 2019
- Socar Rental Sdn Bhd

CUSTOMER SERVICE EXECUTIVE & PUBLIC RELATION (CONTRACT)

- January - August 2019
- Gamuda GMBB Creative Hub

CUSTOMER SERVICE EXECUTIVE

- 2017 - 2018
- Boustead Ikano Sdn Bhd

CUSTOMER SERVICE (CONCIERGE/ESCORT)

- 2015 - 2016
- Pavilion Management Kuala
Lumpur

CONTACT



+6011 3936 8153



FIRDAUSHAIDIE@GMAIL.COM

COVER LETTER

Dear Hiring Team,

Attached you'll find my humble resume with my previous working experiences with a start of an internship at the hotel industries until my current position as a Content Moderator. I believe with the skill set that I have build over the years I am ready to level up & grow my career with position that you offer on your job advertising page. I humbly hope there'll be an opportunity given for me for an interview session with the hiring team to prove that I am worthy to be hired by the management for the position. Thank you & have a great day!

Sincerely,
Firdaus Haidie